Connect to your

retirement investments



Stay on track to reach your retirement goals. Make it personal.

Alexforbes has **three new ways** for you to connect with your retirement investments, making it easy for you to stay informed and in control.



Enjoy the online platform, which gives you access to:

- > Personal details
- Benefit statements
- Investment portfolios and balances
- Investment product details
- Personalised product and portfolio management
- Claims summary and status
- > Fund fact sheets

AF Mobile App



Enjoy the **'on the move'** experience, which gives you access to:

- Investment balances
- Benefit statements
- Fund fact sheets
- Personal details
- Investment portfolios
- Nomination of beneficiaries form

WhatsApp

Use WhatsApp self-service, which gives you access to:

- Benefit statements
- Latest tax certificate
- Claims summary and status
- Register on AF Connect or reset password
- Learn more on specific topics









Make informed decisions with AF Connect

AF Connect

Monitor and improve your retirement and investment planning

With AF Connect, you can:

- Enjoy real-time access to investment and other savings values
- View your life and disability insurance values
- Complete an online nomination of beneficiary form
- Download your statements and the member booklet previously issued to you
- Track your withdrawal claims process





Here's how it works

- Visit mymoneymatters. alexforbes.com to log in.
- Select **Register** and follow the menu prompts.
- Once you've registered, you'll receive confirmation that your registration is complete.



This app is available as a FREE download on the Apple App Store, Google Play Store and the Huawei App Gallery.

Simply search for Alexforbes.

AF Mobile App

Here's how it works:



Download the app from the app stores.



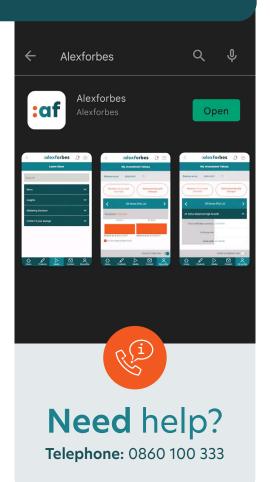
If you don't have an online profile, **register** by following the menu prompts.



If you have an online profile, **log on** using the same username and password.



If your device supports biometric authentication, simply use your fingerprint (touch ID) or facial recognition to log in.



Security features

- Access permission is strictly controlled
- Users must register online to access this platform
- A built-in page timeout feature automatically logs you off if there is no activity
- Transactions can be monitored and tracked



Get the info you need, when you need it, at your finger tips.

WhatsApp

Here's how it works:



Save our number to your contacts: +27 60 043 9601



Type **Help**, select **Register** and follow the menu prompts



The self-service options are available 24/7, 365 days a year

With Alexforbes WhatsApp you can:

- request your
 - most recent tax certificate
 - most recent benefit statement
 - fund balance
- track the status of a claim
- register on AF Connect or reset your password
- access to financial education

