

# Connect to your retirement investments



## Stay on track to reach your retirement goals. Make it personal.

Alexforbes has **two ways** for you to connect with your retirement investments, making it easy for you to stay informed and in control.

### AF Connect



Enjoy the online platform, which gives you access to:

- > Personal details
- > Personalised product and portfolio management
- > Benefit statements
- > Claims summary and status
- > Investment portfolios and balances
- > Fund fact sheets
- > Investment product details

### WhatsApp



Use WhatsApp self-service, which gives you access to:

- > Benefit statements
- > Register on AF Connect or reset password
- > Latest tax certificate
- > Learn more on specific topics
- > Claims summary and status



 Scan me



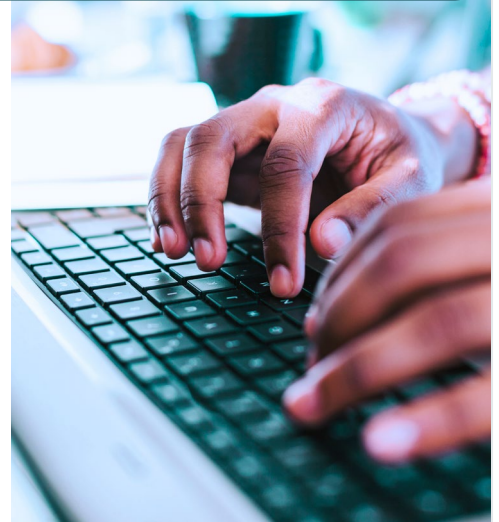
## Make informed decisions with AF Connect

### AF Connect

### Monitor and improve your retirement and investment planning

With AF Connect, you can:

- Enjoy real-time access to investment and other savings values
- View your life and disability insurance values
- Complete an online nomination of beneficiary form
- Download your statements and the member booklet previously issued to you
- Track your withdrawal claims process



### Here's how it works

- Visit <https://online.alexforbes.com/> to log in.
- Select **Register** and follow the menu prompts.
- Once you've registered, you'll receive confirmation that your registration is complete.



### Need help?

Telephone: 0860 100 333



Get the info you need, when you need it,  
at your finger tips.

WhatsApp

### Here's how it works:



Save our number to your contacts:  
**+27 60 043 9601**



Type **Help**, select **Register** and  
follow the menu prompts



The self-service options are  
available 24/7, 365 days a year

With Alexforbes WhatsApp you can:

- > request your
  - most recent tax certificate
  - most recent benefit statement
  - fund balance
- > track the status of a claim
- > register on AF Connect or reset your password
- > access to financial education

